**THE Performance Improvement Conference**

Virtual Conference Schedule

**ALL TIMES EDT**

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| **THURSDAY, APRIL 30, 2020** | | |
| 1:00p – 3:55p | **DEEP DIVE:** The Future Of Work – How Humans Work Effectively With Advancing Technologies© | Kenneth Roberts |
| 4:00p – 4:55p | The Hidden Cost of Automation on Critical Thinking | Judy Hale/Veronika Shestak |

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| **FRIDAY, MAY 1, 2020** | | |
| 1:00p – 1:55p | Making the Leap: Correlation to Causation | Bonnie Beresford |
| 2:00p – 2:55p | The Need to Localize a Global Culture Change | Lisa Bradley-Mitchell |
| 3:00p – 3:55p | Increase your Performance Improvement Effectiveness with Change Management | Dawn Snyder |
| 4:00p – 4:55p | Insider Effects: Empathy and the Needs Assessment Participant Experience | Kim Pinckney-Lewis/John Baaki |

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| **WEDNESDAY, MAY 6, 2020** | | |
| 1:00p – 3:55p | **MASTERS SERIES:** Roger Kaufman | Roger Kaufman |
| 4:00p – 4:55p | TBD | TBD |

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| **THURSDAY, MAY 7, 2020** | | |
| 1:00p – 2:55p | **KEYNOTE:** The Future of Work | Daniel Negroni |
| 3:00p – 3:55p | Fourth Industrial Revolution: Effective Workplace Solutions | Judy Hale |
| 4:00p – 4:55p | The Learning Leader Job is Not Easy! | Lisa Toenniges |

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| **FRIDAY, MAY 8, 2020** | | |
| 1:00p – 1:55p | Transformation - Inevitable Annoyance or Fulfilling Opportunity? | Kerry Hearns-Smith/ Marnie McCown |
| 2:00p – 2:55p | Empathic Design: Embracing Compassion and Care; Engaging in Performance Improvement | John Baaki |
| 3:00p – 3:55p | Key Thinking Strategies of Phenomenal Leaders | Kim Ades |
| 4:00p – 4:55p | Storyboarding: Build Your Skills | Lisa Giacumo |

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| **WEDNESDAY, MAY 13, 2020** | | |
| 1:00p – 3:55p | **MASTERS SERIES:** Rose Benedicks | Rose Benedicks |
| 4:00p – 4:55p | TBD | TBD |

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| **THURSDAY, MAY 14, 2020** | | |
| 1:00p – 2:55p | **DEEP DIVE:** The Revolutionary Power of WE | Peter Baverso/Z. Chaudhary |
| 3:00p – 3:55p | Breaking Bad-Successful Bright Future or Down the Tubes? | Eileen Maeso/ Douglas Craft |
| 4:00p – 4:55p | Survey Design and Data Analysis: The Nuts and Bolts | Yonnie Chyung/Douglas Hutchinson |

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| **FRIDAY, MAY 15, 2020** | | |
| 1:00p – 1:55p | Leading in a Complex World - What Makes a Difference? | John Lazar |
| 2:00p – 2:55p | What’s the Difference?? Using Six Sigma to Determine a Change | Leanne Jensen |
| 3:00p – 3:55p | Measuring the ROI of Future of Work Projects | Jack and Patti Phillips |
| 4:00p – 4:55p | Digital Fakery and Blurring the Truth: An HPT Approach? | Anne Niccoli |

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| **SATURDAY, MAY 16, 2020** | | |
| 1:00p – 4:00p | ISPI ANNUAL AWARDS PRESENTATION (Free and open to all) | Allison Rossett |
| 4:00p – 4:55p | TBD | TBD |

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| **WEDNESDAY, MAY 20, 2020** | | |
| 1:00p – 3:55p | **MASTERS SERIES:** Ellen Wagner | Ellen Wagner |
| 4:00p – 4:55p | TBD | TBD |

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| **THURSDAY, MAY 21, 2020** | | |
| 1:00p – 2:55p | **DEEP DIVE:** Future of ROI | Jack and Patti Phillips |
| 3:00p – 3:55p | Branding for the Performance Improvement Professional | Charlotte Chase |
| 4:00p – 4:55p | Effects on Decisions: Paper vs. Tablet | Anne Niccoli |

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| **FRIDAY, MAY 22, 2020** | | |
| 1:00p – 1:55p | Stretching Learning to New Dimensions-From Providing Learning to Facilitating Performance Outcome | Yvon Delat |
| 2:00p – 2:55p | Storyboarding your way to performance | Sue Czeropski/Curtis Pembrook |
| 3:00p – 3:55p | An online master’s-level Career-Coaching Course: Successes and Limitations | Steven Villachica/  Lisa Giacumo/Vicki Steiha |
| 4:00p – 4:55p | Designing Mobile Learning for ROI | Patti Phillips |

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| **THURSDAY, MAY 28, 2020** | | |
| 1:00p – 2:55p | **DEEP DIVE:** The Seventh Box: The Role of Meaningful Relationships in PI | Lisa Bradley-Mitchell |
| 3:00p – 3:55p | Road Map to Building a Consulting Firm: Your Entrepreneurial Journey | Judy Hale/Nancy Burns |
| 4:00p – 4:55p | Communication in Complex Projects and Environments | Barb Seigel |

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| **FRIDAY, MAY 29, 2020** | | |
| 1:00p – 1:55p | Design Thinking, the 10 Standards, and Engineering Worthy Performance | Tim Brock |
| 2:00p – 2:55p | Flipped Classroom Flops and Rebounds | Mark Boccia |
| 3:00p – 3:55p | Using a Chatbot for Training Reinforcement | David Livingston |
| 4:00p – 4:55p | How to Utilize RACI and Build High-Performing Teams | Sherry Handcock |