**THE Performance Improvement Conference**

Virtual Conference Schedule

**ALL TIMES EDT**

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| **THURSDAY, APRIL 30, 2020**  |
| 1:00p – 3:55p | **DEEP DIVE:** The Future Of Work – How Humans Work Effectively With Advancing Technologies©  | Kenneth Roberts |
| 4:00p – 4:55p | The Hidden Cost of Automation on Critical Thinking  | Judy Hale/Veronika Shestak |

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| **FRIDAY, MAY 1, 2020** |
| 1:00p – 1:55p | Making the Leap: Correlation to Causation  | Bonnie Beresford  |
| 2:00p – 2:55p | The Need to Localize a Global Culture Change  | Lisa Bradley-Mitchell |
| 3:00p – 3:55p | Increase your Performance Improvement Effectiveness with Change Management  | Dawn Snyder |
| 4:00p – 4:55p | Insider Effects: Empathy and the Needs Assessment Participant Experience  | Kim Pinckney-Lewis/John Baaki  |

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| **WEDNESDAY, MAY 6, 2020** |
| 1:00p – 3:55p | **MASTERS SERIES:** Roger Kaufman | Roger Kaufman |
| 4:00p – 4:55p | TBD | TBD |

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| **THURSDAY, MAY 7, 2020** |
| 1:00p – 2:55p | **KEYNOTE:** The Future of Work | Daniel Negroni |
| 3:00p – 3:55p | Fourth Industrial Revolution: Effective Workplace Solutions  | Judy Hale  |
| 4:00p – 4:55p | The Learning Leader Job is Not Easy!  | Lisa Toenniges |

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| **FRIDAY, MAY 8, 2020** |
| 1:00p – 1:55p | Transformation - Inevitable Annoyance or Fulfilling Opportunity?  | Kerry Hearns-Smith/ Marnie McCown  |
| 2:00p – 2:55p | Empathic Design: Embracing Compassion and Care; Engaging in Performance Improvement | John Baaki  |
| 3:00p – 3:55p | Key Thinking Strategies of Phenomenal Leaders  | Kim Ades  |
| 4:00p – 4:55p | Storyboarding: Build Your Skills  | Lisa Giacumo |

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| **WEDNESDAY, MAY 13, 2020** |
| 1:00p – 3:55p | **MASTERS SERIES:** Rose Benedicks | Rose Benedicks |
| 4:00p – 4:55p | TBD | TBD |

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| **THURSDAY, MAY 14, 2020**  |
| 1:00p – 2:55p | **DEEP DIVE:** The Revolutionary Power of WE | Peter Baverso/Z. Chaudhary |
| 3:00p – 3:55p | Breaking Bad-Successful Bright Future or Down the Tubes?  | Eileen Maeso/ Douglas Craft  |
| 4:00p – 4:55p | Survey Design and Data Analysis: The Nuts and Bolts  | Yonnie Chyung/Douglas Hutchinson  |

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| **FRIDAY, MAY 15, 2020** |
| 1:00p – 1:55p | Leading in a Complex World - What Makes a Difference?  | John Lazar  |
| 2:00p – 2:55p | What’s the Difference?? Using Six Sigma to Determine a Change  | Leanne Jensen  |
| 3:00p – 3:55p | Measuring the ROI of Future of Work Projects  | Jack and Patti Phillips |
| 4:00p – 4:55p | Digital Fakery and Blurring the Truth: An HPT Approach?  | Anne Niccoli  |

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| **SATURDAY, MAY 16, 2020** |
| 1:00p – 4:00p | ISPI ANNUAL AWARDS PRESENTATION (Free and open to all) | Allison Rossett |
| 4:00p – 4:55p | TBD | TBD |

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| **WEDNESDAY, MAY 20, 2020** |
| 1:00p – 3:55p | **MASTERS SERIES:** Ellen Wagner | Ellen Wagner |
| 4:00p – 4:55p | TBD | TBD |

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| **THURSDAY, MAY 21, 2020** |
| 1:00p – 2:55p | **DEEP DIVE:** Future of ROI  | Jack and Patti Phillips |
| 3:00p – 3:55p | Branding for the Performance Improvement Professional  | Charlotte Chase  |
| 4:00p – 4:55p | Effects on Decisions: Paper vs. Tablet  | Anne Niccoli  |

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| **FRIDAY, MAY 22, 2020** |
| 1:00p – 1:55p | Stretching Learning to New Dimensions-From Providing Learning to Facilitating Performance Outcome | Yvon Delat  |
| 2:00p – 2:55p | Storyboarding your way to performance  | Sue Czeropski/Curtis Pembrook  |
| 3:00p – 3:55p | An online master’s-level Career-Coaching Course: Successes and Limitations  | Steven Villachica/ Lisa Giacumo/Vicki Steiha |
| 4:00p – 4:55p | Designing Mobile Learning for ROI  | Patti Phillips  |

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| **THURSDAY, MAY 28, 2020** |
| 1:00p – 2:55p | **DEEP DIVE:** The Seventh Box: The Role of Meaningful Relationships in PI | Lisa Bradley-Mitchell |
| 3:00p – 3:55p | Road Map to Building a Consulting Firm: Your Entrepreneurial Journey  | Judy Hale/Nancy Burns |
| 4:00p – 4:55p | Communication in Complex Projects and Environments  | Barb Seigel  |

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| **FRIDAY, MAY 29, 2020** |
| 1:00p – 1:55p | Design Thinking, the 10 Standards, and Engineering Worthy Performance  | Tim Brock  |
| 2:00p – 2:55p | Flipped Classroom Flops and Rebounds  | Mark Boccia |
| 3:00p – 3:55p | Using a Chatbot for Training Reinforcement  | David Livingston  |
| 4:00p – 4:55p | How to Utilize RACI and Build High-Performing Teams  | Sherry Handcock  |